

Privacy Policy



QuaverMusic.com ("QuaverMusic.com") is operated and presented to users in all locations by Mastran Music Group, Inc., a Tennessee corporation d/b/a Quaver's Marvelous World of Music. This Privacy Policy describes the information practices of the QuaverMusic.com website (www.QuaverMusic.com), including how we collect, use, and disclose personal information.

We are dedicated to safeguarding any personal information provided to or collected on the QuaverMusic.com website. Accordingly, this privacy policy is provided to you in conformity with the Children's Online Privacy Protection Act of 1998 ("COPPA"), and the Family Educational Rights and Privacy Act ("FERPA"). COPPA requires that we notify parents and legal guardians and obtain consent from parents and legal guardians before we collect, use, and/or disclose personal information collected from children under thirteen years of age. FERPA requires that we safeguard and keep private student and teacher information that may be collected from an educational institution for the sole purpose of providing services to that institution or an affiliated one.

1. What types of information do we collect?

As described in this Privacy Policy, we directly collect from child users during our initial registration process a parent's email address, the child's account name, and the child's password. The QuaverMusic.com website does not condition a child's participation in an online activity on the child providing more personal information than is reasonably necessary for that activity.

The QuaverMusic.com website requests, but does not require, child users to provide a parent's valid e-mail address in order to register on the website. We use this information to send the parent a message that can be used to activate the QuaverMusic.com account, to notify the parent about our privacy practices, to send the parent communications either about the parent's and child's QuaverMusic.com accounts or about features of our website, and for the other purposes described in this Privacy Policy. This email address is correlated with the account user name.

Educational Institutions have the option of providing an email address for registration in lieu of parent addresses, should they have a waiver from the parents on file. The Educational Institutions will also have the option of keeping student records, such as names, grades, and attendance, in our system and may provide that information to us through a software user interface or directly in a data file.

We may also request a user name and e-mail address when a user submits a form through the "Contact Us" portion of the QuaverMusic.com website so that we may respond to the inquiry. We collect the e-mail address for the sole purpose of responding directly on a one-time basis to a specific inquiry.

For some of our online activities - such as polls or surveys - we may ask users to provide information that is not personally identifiable, such as country of residence or a visitor's

favorite music. We also enable users to chat online through our website, but we take measures so that users cannot communicate personal information through this chat function. These measures include intelligent and restrictive filters. Nevertheless, if you use the chat function within this website and disclose personally identifiable information, you should be aware that such information could be read, collected, or used by other users. We are not responsible for the personally identifiable information you choose to submit through the chat function. Finally, we may offer blogs or other Public Forums as defined in the Terms of Use governing the website (the "Terms of Use"), as well as other features in which you may provide us with Submissions (as defined in the Terms of Use), but we take measures, including intelligent text filtering and restriction, so that users cannot communicate personal information through these Public Forums. If you use a Public Forum on this website, and disclose personally identifiable information, you should be aware that such information could be read, collected, or used by other users. We are not responsible for the personally identifiable information you choose to submit in these Public Forums.

Additionally, when visitors come to our site, we may passively collect certain non-personally identifiable computer information, such as the type of computer operating system (e.g., Windows or Mac OS), the user's IP Address, the web browser (e.g., Chrome, Internet Explorer) being used, the frequency with which guests visit various parts of our sites, and information regarding the Internet service provider, in order to continue to improve our sites and for various purposes related to our business. We may collect this non-personally identifiable information through the use of software technologies such as unique identifiers or "cookies." Cookies are small text files that we place in visitors' computer browsers to store their preferences. You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Each browser is a little different, so look at your browser Help menu to learn the correct way to modify your cookies. If you turn cookies off, you won't have access to many features that make your Web experience smoother, and some of our services may not function properly.

If you make a purchase online we collect financial information necessary to process the order. We do not use this financial information for any purpose other than processing payments to QuaverMusic.com. The financial information that you enter to purchase a membership is not stored by QuaverMusic.com; instead it is retained by our payments processing vendor for the purpose of processing credit card payments made to QuaverMusic.com. If personal information is not provided to us, then QuaverMusic.com may not agree to QuaverMusic.com membership and may not be able to provide access to certain content and functionality on the QuaverMusic.com website, or to provide other information, products, or services which may be requested.

2. How do we use your personal information?

In addition to the purposes described in Section 1, we may actively collect and use e-mail addresses and user names to track usage and to ensure users are following the site's Terms of Use. In addition, we may use an e-mail address and user name to ban a user temporarily or permanently from the QuaverMusic.com website if that user engages in inappropriate conduct on the site. We may also use e-mail addresses and user names to enable parents to review Personal Information that the children have submitted to the QuaverMusic.com website and to provide notification regarding the site, such as any future amendments to this Privacy Policy. We also may use information in the aggregate to analyze site usage, as well as to offer products, programs, or services. In all cases, we comply with FERPA guidelines and do not share student records with any third party.

We may disclose information where we are required to do so by law, for example, in response to a court order or a subpoena or where we disclose information (but not FERPA-protected information) to service providers or other group companies who provide support for the operations of our website and who do not use or disclose the information for any other purpose. To the extent permitted by applicable law, we also may disclose Personal Information in response to a law enforcement agency's or other public agency's (including schools or children services) request or if we feel that such disclosure may prevent the instigation of a crime, facilitate an investigation related to public safety, or protect the safety of a child using our website, protect the security or integrity of our website, or enable us to take precautions against liability.

If we sell all or part of our business or make a sale or transfer of our assets or are otherwise involved in a merger or business transfer, we may transfer Personal Information to a third party as part of that transaction, to the extent permitted by applicable law. Finally, we may transfer Personal Information and store it outside of the area in which a member of QuaverMusic.com is located.

3. Do we ever disclose your personal information that we collect from children to third parties?

We do not allow third-party companies to solicit or advertise to our users. Our intention is to keep QuaverMusic.com free from any of this sort of direct advertising. We do not share student data protected by FERPA, except as stipulated in that Act for the purposes of carrying fulfilling our contractual obligations to provide services to educational institutions.

4. How do we secure Personal Information?

The security of your personal information is important to us. We have put in place appropriate physical, electronic, and managerial procedures to safeguard and help prevent unauthorized access, maintain data security, and correctly use the information we collect online.

5. How may you contact us to ask additional questions?

Please contact our Privacy Director as provided below if you would like to access the Personal Information that we have collected online from you or your child, correct factual errors in such information, request to have this information deleted, or request that we no longer collect or maintain such information. Please be sure to include your e-mail address and a telephone number where we can reach you. To protect you and your child's privacy and security, we will take reasonable steps to help verify your identity before granting you access to the personal information that we collect and maintain about you or your child.

If you have questions or wish to send us comments about this Privacy Policy, please send an e-mail with your questions or comments to privacydirector@QuaverMusic.com or write us:

QuaverMusic.com
c/o Mastran Music Group, Inc.
Attn: Privacy Director
1706 Grand Avenue
Nashville, Tennessee 37212

Please be assured that any personal information that you provide in communications to the above e-mail and postal mail addresses will not be used to send you promotional materials, unless you so request.

We reserve the right to change the privacy policy at our sole discretion. QuaverMusic.com users will be informed of any such change by us posting a new privacy policy on the QuaverMusic.com website and the effective date of any change of privacy policy will be clearly marked. As required by law, we will not use Personal Information in ways that are materially different from the ones described in this Privacy Policy without also providing notification of such practices and obtaining consent to any such different uses. If we make material changes to this policy, we will notify you here, by e-mail, or by means of a notice on our home page.